

CITY OF GIRARD

JEFFERSON SQUARE
100 W. MAIN ST., SUITE 6
GIRARD, OHIO 44420

MARK ZUPPO
Mayor

Phone (330) 545-3306
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GLENN HOLMES
Safety Service Director

Subject: Water Bill Duplication and Mandatory Service Line Survey

Water Bill Duplication

Contact: Inside Water Department, (330) 545-5857

The City of Girard's water billing management system erroneously sent an additional copy of the water bill during this billing cycle.

Please be assured that accounts are only being charged once for the amount shown on your original bill. You do not need to pay twice, and no duplicate charges have been applied to your account. We sincerely apologize for any confusion or inconvenience this system error may have caused.

If you have any questions or require additional clarification, please contact the Inside Water Department directly at the number above.

Mandatory Water Service Line Inventory Survey

Contact: City Hall, (330) 545-3306

In an unrelated but urgent matter, the City of Girard reminds all account holders to fill out and submit their Water Service Line Inventory Survey.

- **Why it matters:** This survey is a strict requirement mandated by the Ohio EPA.
- **Action required:** Every property owner must complete this inventory to help identify service line materials across the city.
- **Status:** If you have not yet submitted your survey, please do so immediately. If you have previously submitted the survey, please review the inventory and map through the link presented in the mailer and contact City Hall if there are any discrepancies.

Thank you for your prompt attention to these matters and for your continued cooperation.